

## ANNEXURE 1 – ELIGIBILITY CRITERIA

The purpose of this section is for bidders to provide information to demonstrate to BOB Financial Solutions Limited that its services offering satisfy Company's requirements. The bidder should also demonstrate that it has the financial organizational infrastructure to fulfill the fundamental requirements set out in this RFP. Bidders not meeting the requirements or not demonstrating that they do not meet the eligibility criteria may not receive further consideration during the evaluation process. A complete listing of the specific bid evaluation criteria is given below (Filling all the details - mandatory):-

(on Company Letter Head)

Particulars to be provided by the bidder in the Pre-Qualification bid –

### (A) Bidder's Profile:

RFP Reference no:

Sr. No.	Particulars	Response from the bidder
1	Name of the bidder	
2	Year of establishment and constitution Certified copy of "Partnership Deed" or "Certificate of Incorporation" should be submitted as the case may be.	
3	Location of Registered office /Corporate office and address	
4	Mailing address of the bidder	
5	Names and designations of the persons authorized to make commitments to BOB Financial Solutions Ltd.	
6	Telephone and fax numbers of contact persons	
7	E-mail addresses of contact persons	
8	Details of : Description of business and business background Service Profile Domestic & International presence Alliance and joint ventures	
9	Gross revenue of the bidder Year 2020-21 Year 2021-22 Year 2022-23	
10	Net Profit (after all taxes etc) of the bidder Year 2020-21 Year 2021-22 Year 2022-23 Documentary proofs- Audited / Unaudited are to be enclosed	
11	Net Worth of the bidder Year 2020-21 Year 2021-22 Year 2022-23 Documentary proofs – Audited / Unaudited are to be enclosed	

**(B) Eligibility Criteria**

S. No	Basic Requirement	Eligibility Criteria	Documents to be submitted (Duly attested)	Bidder's response
1	Legal Entity	The bidder must be an Indian firm; a public or private firm, registered under Companies Act 1956, a proprietorship firm, or a partnership firm registered under the Partnership Act, 1932 or an LLP. (Consortium of companies not permitted)	Certificates of Registration, as required	
2	Business Operation	The bidder should be operating for at least 5 years in India	Copy of work orders and or certificate of completion of work	
3	Blacklisting/Litigation	The bidder company should not currently have been blacklisted by any Government Department/PSU/ or under any declaration of ineligibility for fraudulent/corrupt practices of inefficient/ineffective performance	Self-declaration on the bidder's letter head	
4	Business	The Bidder should be capable of migrating entire/selective data from the existing systems to its proposed system, before going live at no additional cost to the company. The Bidder should have experience of Merchant Data migration for at least one Bank.	PO/ Engagement letter	
5	Business	Bidders must have application support and helpdesk setup in India AND BCP center must be available and support BFSL at our locations namely (Delhi,Mumbai)	Self-declaration on the bidder's letter head and BCP address	
6	Taxation Registration	The bidder must have a valid: 1. PAN 2. GST Registration No.	Attested copies of all certificates & KYC of Company and Its Directors	
7	Business	Bidder should have implemented Merchant Management Solution for at least one bank/FI in and running satisfactorily for last 5 years. BFSL prefers those bidders who are aware about the latest updates and it is preferred that bidder may have done system upgrades as per regulatory requirement in existing platform in last 3 years	Reference/letter/email from customer feedback	
8	Implementation	Should have experience in having implemented the similar End to End Merchant Payment and	Engagement letter / PO	

		Settlement Management Solution atleast one bank/FI in India in the last 5 years		
9	Ownership	The bidder should not be owned or controlled by any of the Directors or present employees (or relatives) of BFSL or BOB	Self-declaration on the bidder's letter head	
10	The Bidder should have an annual financial turnover of INR 3 cr. or above last 3 financial years ( 20-21, 21-22 & 22-23 ) from operations in India	Copies of Annual Reports in case of listed companies and copies of audited / un-audited balance sheets and P&L statements in case of others		

Based on the information provided, the company will shortlist vendors/ companies which prima facie come up to its requirement. Preference may be assigned to bidders that utilize their own staff (and do not further outsource/ sub-contract). The criteria detailed above are indicative and BFSL reserves the right to revise them at its discretion.

Documentary evidence must be furnished against each of the above criteria along with an index. All documents must be signed by the authorized signatory of the bidder. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted.

Note:

1. All self-certificates shall be signed by Authorized signatory unless specified otherwise.
2. Appropriate referencing needs to be provided for all the evidence documents. Each document should have a unique reference clearly marked.
3. In case the same document is provided for more than one eligibility clause, the document should be provided in each folder corresponding to the eligibility criteria clause.

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20

Signature: \_\_\_\_\_

Seal of Company

(Signature and seal of company to be put on all the pages of Annexure 01)